

MOTION BY SUPERVISOR MICHAEL D. ANTONOVICH

SEPTEMBER 6, 2016

REVISED

Hospitals across the nation report data to the Centers for Medicare & Medicaid Services (CMS), where CMS rates hospitals, including the County's, using a one to five-star rating scale (five stars being the highest achievable score). Known as Hospital Compare, this rating system includes seven groups of measures that are used to calculate the number of stars that a hospital receives, to include Mortality, Safety of Care, Readmissions, Patient Experience, Effectiveness of Care, Timeliness of Care, and Efficient Use of Medical Imaging.

A hospital's overall rating is based on only those measures for which data is available. This gives rise to some variability in scores from hospital to hospital, as not all hospitals report on all measures. A low score does not necessarily reflect substandard care. However, these scores do identify areas that need to be addressed. Our County's directly operated hospitals serve as critical safety net facilities and are likely to experience higher readmission and mortality rates. These are factors that contribute to the hospital's overall rating, and should be viewed as one piece of the overall picture of a hospital's performance and provide an opportunity for the County to improve its delivery of services.

As of last month, 38% of all CMS-rated hospitals received 3 stars, and 16% received 2 stars. Among them, Rancho Los Amigos National Rehabilitation Center received 3 stars, and LAC+USC Medical Center, Harbor-UCLA Medical Center, and Olive View-UCLA Medical Center each received 2 stars. Comparatively, Ronald Reagan UCLA Medical Center and Keck Hospital of USC each received 3 stars, and Cedars-Sinai received 4 stars.

I, THEREFORE, MOVE that the Board of Supervisors:

Direct the County's Health Agency to review the results of the most recent July 2016 CMS Hospital Compare ratings for the County's directly operated hospitals, and report back to the Board on actions being taken to improve performance in the rated areas of hospital services and operations.

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